

Adam McKee

Uptimes ftw

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Software developer turned Linux administrator, focusing on site reliability and security of large scale production enterprise and cloud systems.

Experience

Freelance 2019-Current

Picking up various work helping individuals and small local businesses get their IT systems sorted out, fix issues, add security, optimized and prepared to scale up.

EIGI / L2 Enterprise Monitoring 2018- 2019

Support multiple monitoring teams by acting as point of escalation, work with multiple data centers to maintain hardware and network upgrades and maintenance. Monitor backups, identify trends, root cause analysis, handle disaster recovery and build automation.

EIGI / ITCS-EUS 2016- 2018

Support staff needs mainly in Austin and secondly in Houston, while assisting multiple other locations where possible. First responder for office outage issues. Built Linux image for use in company laptops. Managed PXE boot image for in-office use.

EIGI / L1 Enterprise Monitoring 2014-2016

Maintain maximum uptime on production servers in multiple data centers around the globe. Introduced Command Center to the Austin office.

EIGI / L1 Administrator 2012-2014

Resolve customer issues from the main support queue, assisting with live chats and phone calls as needed.

Education

Vatterott / Computer Programming 2007-2009

cPanel / Advanced Technical Certification 2013

University of Youtube / Too many topics Current

Skill Summary

- Linux core utils, root cause analysis and diagnostics, VM management
- Services (Apache/MySQL/email/DNS, ect) monitoring, troubleshooting, restorations and disaster recovery
- Real time monitoring with Zabbix, LibreNMS, PeakFlow
- Backups and disaster recovery
- Write scripts using a number of languages